

Nondiscrimination Statement and Required Federal Accessibility Services

Section 1557 of the Affordable Care Act

Notice of Nondiscrimination

The Osceola Vision Center complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

Osceola Vision Center provides:

- Free aids and services to people with disabilities so that they may communicate effectively with us, such as:
 - ❑ Qualified sign language interpreters
 - ❑ Written information in other formats (large print, accessible electronic formats)
- Free language services to people whose primary language is not English, such as:
 - ❑ Qualified interpreters
 - ❑ Information written in other languages
- ❑ If you need these services, call 641-774-7507.

If you believe that the Osceola Vision Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, disability, or sex, you can file a grievance with: Osceola Vision Center, Civil Rights Coordinator at 131 N. Main, Chariton, Iowa 50049, 641-774-7507 (Phone), 641-774-0466 (Fax), or by email at ovcmanager7507@gmail.com. You may also file a grievance in person or by mail, fax or email. If you need help filing a grievance, the Osceola Vision Center Civil Rights Coordinator is available to assist you.

You may also file a civil rights complaint with the U.S. Dept. of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at: U.S. Dept. of Health and Human Services, 200 Independence Ave., SW, Room 509F, HHH Bldg., Washington, D.C. 20201, 800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at <http://www/hhs.gov/orc/office/file/index.html>.

<p>Atención: Si usted habla español, los servicios de asistencia lingüística, de forma gratuita, están a su disposición. Llamada: 641-774-7507 or 866-774-5863</p>	<p>Let op: Als je spreekt Pennsylvania Nederlands, taalkundige bijstand diensten, gratis voor u beschikbaar zijn. Bel 641-774-7507 / 866-774-5863</p>
<p>注意：如果您使用中文，您可以免费获得语言协助服务。呼叫 641-774-7507 or 866-774-5863</p>	<p>ความสนใจ: ถ้าคุณพูดภาษาไทย, บริการให้ความช่วยเหลือภาษาฟรีมีให้คุณ โทร 641-774-7507 / 866-774-5863</p>
<p>Achtung: Wenn Sie Deutsch sprechen, stehen Ihnen Sprachunterstützung kostenlos zur Verfügung. Anruf: 641-774-7507 or 866-774-5863</p>	<p>Attention: Kung magsalita ka Tagalog, wika serbisyo ng tulong, nang walang bayad, ay magagamit sa iyo. Tumawag 641-774-7507 / 866-774-5863</p>
<p>Chú ý: Nếu bạn nói tiếng Việt, các dịch vụ hỗ trợ ngôn ngữ, miễn phí, có sẵn cho bạn. Gọi 641-774-7507 or 866-774-5863</p>	<p>Внимание: Если вы говорите России, переводческие услуги, бесплатно, доступны для вас. Звоните 641-774-7507 / 866-774-5863</p>
<p>Пажња: Ако говорите српскохрватски, услуге помоћи језика, и то бесплатно, на располагању су вам. Цалл: 641-774-7507 or 866-774-5863</p>	<p>Attention: Si vous parlez français, des services d'assistance linguistique, gratuits, sont à votre disposition. Composez le 641-774-7507 / 866-774-5863</p>
<p>انتباه: إذا كنت تتكلم العربية، وخدمات المساعدة اللغوية، مجاناً، تتوفر لك. مكالمة: 641-774-7507 / 866-774-5863</p>	<p>ध्यान दें: आप हिंदी, भाषा सहायता सेवाओं, नि: शुल्क बोलते हैं, तो आप के लिए उपलब्ध हैं। 641-774-7507 बुलाओ। 641-774-7507 / 866-774-5863</p>
<p>ເອົາໃຈໃສ່: ຖ້າທ່ານກວາທ່ານເວົ້າພາສາລາວ, ການບໍລິການການຊ່ວຍເຫຼືອພາສາ, ສະຍອາໃຈຈ້າຍ, ແມ່ນມີໃຫ້ເຮົາທ່ານ. ໂທ 641-774-7507/866-774-5863</p>	<p>Увага: Якщо ви говорити українською мовою, перекладацькі послуги, безкоштовно, доступні для вас. Телефонуйте за номером: 641-774-7507 а бо 866-774-5863</p>

